Isolating during COVID-19: useful resources

| Name | Description | Contact & Information |
|--------------------------|--|---|
| Help at home | | |
| Volunteer Cornwall | Offering support to help with tasks such as shopping and | Email requestforhelp@volunteercornwall.org.uk or call 01872 266988. |
| | medicine collection in event of household isolation or | https://www.volunteercornwall.org.uk/covid19-volunteers/request- |
| | illness. Available to all, not only those who are shielded. | support/16-pages/401-shopping-prescription-collection |
| Cornwall Link | Website documenting countywide support available. | https://cornwall-link.co.uk/ |
| DIAL (Disability | Assist people living with health conditions or a disability, | advice@disabilitycornwall.org.uk or 01736 759500. |
| Information and Advice | their families, carers, friends and professionals to access | |
| Line) | the information and support they need. | |
| Support for domestic and | sexual abuse and violence | |
| Safer Futures | Support for domestic and sexual abuse and violence. | saferfutures@firstlight.org.uk or 0300 777 4777 |
| | | https://saferfutures.org.uk/. In an emergency dial 999. |
| Drug & alcohol support | | |
| We Are With You | Drug, alcohol, and mental health support. | 0333 2000 325 |
| | | https://www.wearewithyou.org.uk/ |
| YZUP | Drug and alcohol support for young people. | 01872 300816 |
| Mental Health | | |
| Cornwall Council | The council has produced some essential guides with | https://www.cornwall.gov.uk/health-and-social-care/mental-health/ |
| | signposting on mental health and wellbeing during | https://www.cornwall.gov.uk/health-and-social-care/mental- |
| | COVID-19. | health/coronavirus-and-mental-wellbeing/mental-wellbeing-guidance/ |
| Healthy Cornwall | The Healthy Cornwall website features extensive | https://www.healthycornwall.org.uk/organisations/healthy- |
| | signposting to a number of different resources and | workplace/resources/coronavirus-resources/#mentalhealth |
| | support organisations for mental health. | |
| HeadStart Kernow | Signposting to children and young people specific mental | https://www.headstartkernow.org.uk/covid-19/ |
| | health resources. | |
| NHS telephone support | 24/7 NHS mental health telephone support, advice and | 0800 038 5300 |
| | triage help line. Support is available to anyone, regardless | |
| | of age. If you or someone you know feels they need to | |
| | access urgent mental health support, they will listen to | |
| | you and asses how best to help. | |

| Debt, money, & employment | | | | | |
|---------------------------|--|--|--|--|--|
| Citizens Advice | Free, confidential, independent and impartial information and advice for different challenges including employment law, benefits, housing, debt, consumer rights, discrimination, family and personal issues, immigration and nationality. | 03444 111 444 or text ADVICE to 78866 https://www.citizensadvicecornwall.org.uk/getting-advice/. For debt specific advice text DEBT to 78866 or call 01752 850488. | | | |
| CIOS Growth Hub | Help to access support and information for your business or whether you are self-employed. | 01209 708660 https://www.ciosgrowthhub.com/ | | | |

One Vision Community Development Workers

Community Development Workers can provide signposting and advice on either topic areas or support available based on locality and local areas.

| Locality | Name | Contact |
|-----------------------------|-----------------|----------------------------------|
| Locality 1 - Penwith | Tess Snellgrove | tessas@volunteercornwall.org.uk |
| | | |
| Locality 2 – Kerrier | Sarah Martin | sarahm@volunteercornwall.org.uk |
| Locality 3 – Carrick | Amy Brooks | amyb@volunteercornwall.org.uk |
| Locality 4 – Restormel | Davina Slack | davinas@volunteercornwall.org.uk |
| Locality 5 – North Cornwall | Karen Campbell | karenc@volunteercornwall.org.uk |
| Locality 6 – Caradon | Becky Higgins | beckyh@volunteercornwall.org.uk |

Community Hubs

Healthy Cornwall staff are members of community hub groups operating across the county to co-ordinate responses locally and provide support to residents. Most hubs meet on a weekly or fortnightly basis but others are less active – use Community Development Worker contacts first.

PDF

| Location | Name | Contact |
|----------------------------------|--------------------|------------------------------------|
| Bodmin | Ryan Parker | Ryan.parker@cornwall.gov.uk |
| Bude | Tanya Wharton | Tanya.wharton@cornwall.gov.uk |
| Camborne, Pool, Illogan, Redruth | Joe Parma | Joe.parma@cornwall.gov.uk |
| Camelford | Julia Bright | Julia.bright@cornwall.gov.uk |
| Caradon | Jill Lees | Jill.lees@cornwall.gov.uk |
| China Clay | Mary Dawe | Mary.dawe@cornwall.gov.uk |
| Cornwall Gateway | Sharon Nightingale | Sharon.mightingale@cornwall.gov.uk |
| Falmouth & Penryn | Rachel Garmory | Rachel.garmory@cornwall.gov.uk |
| Hayle & St. Ives | Jilly Parkinson | Jilly.parkinson@cornwall.gov.uk |
| Helston & South Kerrier | Graham Hicks | Graham.hicks@cornwall.gov.uk |
| Launceston | Lucy Brown | Lucy.brown@cornwall.gov.uk |
| Liskeard & Looe | Marcia Henning | Marcia.henning@cornwall.gov.uk |
| Newquay & St. Columb | Amy Bromfield | Amy.bromfield@cornwall.gov.uk |
| St. Agnes & Perranporth | Liz Whitworth | Liz.whitworth@cornwall.gov.uk |
| St. Austell & Mevagissey | Jack Watterson | Jack.watterson@cornwall.gov.uk |
| St. Blazey, Fowey & Lostwithiel | Tracey Barter | Tracey.barter@cornwall.gov.uk |
| Truro & Roseland | Chris Cleator | Chris.cleator@cornwall.gov.uk |
| Wadebridge & Padstow | Graham Keat | Graham.keat@cornwall.gov.uk |
| West Penwith | Hazel Smith | Hazel.smith@cornwall.gov.uk |

Food Banks

