

ST NEOT COMMUNITY PRIMARY SCHOOL AND NURSERY

HEALTH, SAFETY AND WELFARE POLICY

St Neot Primary School and Nursery:

1. Recognises its legal and moral responsibilities to persons who may be adversely affected by the school's activities.
2. Is committed to ensuring, by all reasonably practical means, the health, safety and welfare of its pupils, visitors, staff and contractors involved with its activities.
3. Will seek to ensure that its legal duties and policy objectives are complied with at all times.
4. Will ensure that all foreseeable risks associated with the school's activities are identified and removed or controlled through a process of risk assessment and management.
5. Will ensure that all staff are given such information, instruction and training as may be necessary to enable the safe performance of their duties.
6. Will seek to inform pupils' parents or carer of any health, safety or welfare issues relevant to their child or children.
7. Will ensure, as far as is reasonably practical, that this policy statement and supporting documents are kept up-to-date.

Approved and adopted by the St Neot School Board of Governors on: Date: 15.6.21

Responsibilities

It is recognised that individuals and groups of individuals have responsibilities for health, safety and welfare in the school. The individuals and groups identified below are expected to have read and understood the school's policies and procedures for ensuring health, safety and welfare and to conduct their duties in accordance with them.

The employer

The employer in this school is Cornwall Council. The employer has the ultimate responsibility and must ensure that there are arrangements in place for the health, safety and welfare of pupils, staff, visitors and contractors.

Governing Board

The governors are responsible for ensuring that mechanisms and procedures are in place for health safety and welfare. The governors will receive regular reports to enable them, in collaboration with the Headteacher, to prioritise resources for health, safety and welfare issues.

The Governors have appointed a Health and Safety Governor to receive information, monitor the implementation of policies, procedures and decisions and feed back to the Governing Board on health, safety and welfare issues.

The Health and Safety Governor is Simon Long.

Headteacher

The Headteacher has responsibility for:-

- Day-to-day management of all health, safety and welfare matters in the school;
- Ensuring that regular health, safety and welfare inspections are carried out;
- Submitting regular health, safety and welfare reports to the Governors and the employer;
- Ensuring that action is taken on health, safety and welfare issues;
- Passing on information received on health, safety and welfare matters to appropriate people;
- Carrying out accident investigations;
- Identifying and facilitating staff training needs;
- Liaising with governors and the Local Authority on policy issues and any problems in implementing the policy;
- Providing necessary facilities for all staff to be consulted on health, safety and welfare matters;
- Ensuring that any contractor appointed to deliver services or carry out work is competent to do so;
- Monitoring contractors to ensure that the policy is complied with;
- Taking action where any contractor is found to be working in a manner which is considered to be unsafe.

Whilst responsibility for the above cannot be delegated, the function of carrying out these tasks can be delegated to other members of staff. In this school the following functions have been delegated to:-

Function	Delegated to
Day to day health safety and welfare management	Headteacher
Regular inspections	Kernow FM
Accident Investigation	Headteacher
Staff training needs	Headteacher/Chair of Governors
Contractor management	Headteacher

Competent Health and Safety Advice

The school recognises that it must have access to competent health and safety advice. The school's competent advisors are Kernow Facilities Management.

Senior Management and Faculty/Department Heads

Senior management has responsibilities for:-

- Day-to-day management of health, safety and welfare in accordance with the Health and Safety Policy;
- Drawing up and reviewing departmental procedures regularly;
- Ensuring that suitable risk assessments have been carried out for all activities where there is a significant risk;
- Carrying out regular inspections and making reports to the Headteacher;
- Ensuring action is taken on health, safety and welfare issues;
- Arranging for staff training, information and instruction;
- Passing on health, safety and welfare information received to appropriate people;
- Acting on reports from staff, the Headteacher, the Governors and the Local Authority.

All Staff

All staff have a general responsibility, as far as reasonably practical, to ensure the health, safety and welfare of themselves and others who may be affected by anything they do or fail to do. In particular staff have a responsibility for:-

- Checking that classrooms/work areas are safe;
- Checking equipment is safe before use;
- Ensuring safe procedures are followed;
- Ensuring protective equipment is used when needed;
- Participating in inspections if appropriate;
- Bringing problems to the relevant manager's attention;
- Wearing appropriate clothes and footwear.

In addition all staff have a responsibility to co-operate with the employer on matters of health and safety.

Volunteers

Volunteers (such as parent helpers) have a responsibility to act in accordance with the school's policies and procedures for health, safety and welfare and to report any incident or defective equipment to a member of staff immediately.

Organisation and Arrangements for Health Safety and Welfare.

The following pages contain the specific arrangements and organisational details for ensuring that the school's Health, Safety and Welfare Policy is fulfilled.

1. ARRANGEMENTS FOR THE SUPERVISION OF PUPILS

Opening Times

The school will be open from 8.00am and will close to pupils at 5.30pm on weekdays during term time.

Between these times supervision will be provided. Pupils will not be allowed on site outside of these times, except in exceptional circumstances which are not a normal part of the school day, where activities might be taking place, e.g. sports evening, discos, fundraising events, parent's consultations. Children will be supervised at all times.

Supervision arrangements

Children in Dewey Class are dropped off and collected by the Dewey Class entrance. Children in Loveny, Treverbyn and Fowey Class enter through the children's entrance and leave under supervision through the front entrance.

After School Lettings

Unless specifically agreed in the Letting Agreement the school does not provide supervision for any groups using its facilities as part of a letting/hiring arrangement.

2. FIRST AID

Assessment of Needs

An assessment of first aid needs has been carried out and has identified that the following numbers of trained staff is required:-

Emergency First Aid at Work Qualified	5
Paediatric First Aid Qualified	14

First Aid Coordinator

Sarah Bennett is responsible for overseeing the arrangements for first aid within the school. The First Aid Coordinator's duties include ensuring that:-

- First Aid equipment is available at strategic points in the school
 - Staff Room
 - Classrooms
 - Playground
- A sufficient number of personnel are trained in first aid procedures
- First Aid qualifications are, and remain, current
- Stocks of first aid materials are sufficient and in date by undertaking regular audits

This person will also regularly check first aid logs for indications of recurrent or frequently reported types of injury.

First Aiders

The first aiders will provide first aid treatment for anyone injured on site during the school day with the exception of those listed below. They will also provide, as appropriate, first aid cover for:-

- Trips and visits;
- Extra-curricular activities organised by the school (e.g. sports events, after school clubs, parents' evenings).

First aid cover is not provided for:-

- Contractors;
- Events organised by third parties (fetes, evening clubs, lettings etc).

First Aiders are responsible for ensuring that first aid logs are completed for all treatment given and that the necessary details are supplied for the reporting of accidents (see Reporting of Accidents section)

Treatment of Injuries

The school will rely on the knowledge and experience of its trained first aiders in order to administer appropriate treatment to injured persons.

In emergency situations the first aider will call (or instruct another member of staff to call) 9999 and request that an ambulance and paramedics attend.

Where there is any doubt about the appropriate course of action the first aider will be expected to consult with the NHS Helpline 9111

Parents or legal carers of children will be informed immediately of any serious injury or illness.

Suspected Head, Neck and Spinal Injuries to Pupils

In the event of a suspected head, neck or spinal injury to a pupil it is the policy of this school in addition to the normal first aid procedures, that the pupil's parent/carers is contacted and informed of the injury.

The attending first aider, in consultation with the parent/carers, will decide the appropriate course of action in each case. The first aider will ensure that treatment is not delayed by difficulties in contacting the parent/carers.

In any case where there is any doubt about the pupil's wellbeing, the first aider will contact the NHS urgent and emergency care services in Cornwall for advice or phone for an ambulance as appropriate.

Suspected Head, Neck and Spinal Injuries to Staff

In the event of a suspected head, neck or spinal injury to a member of staff, it is the policy of this school in addition to the normal first aid procedures, that the next of kin is contacted and informed of the injury.

The attending first aider, in consultation with the next of kin, will decide the appropriate course of action in each case. The first aider will ensure that treatment is not delayed by difficulties in contacting the next of kin.

In any case where there is any doubt about the staff member's wellbeing, the first aider will contact the NHS urgent and emergency care services in Cornwall for advice or phone for an ambulance as appropriate.

Other Significant Injuries

Any other serious injury will be notified to the parents/carers by the quickest means possible (normally by phone).

In addition to the procedures above the school will notify parents/carers of any other significant injury by way of:-

- A telephone call
- A form

Records of notification by telephone to parent/carers will be kept by First Aid Supervisor. Copies of written notification are held in the office.

Escorting Pupils to Hospital

When it is necessary for a pupil to be taken to hospital they will be accompanied by a member of staff, unless the pupil's parent/carers is in attendance.

The member of staff will stay with the pupil until a parent/carers arrives and responsibility is transferred.

3. PUPILS WITH MEDICAL NEEDS

The school recognises that it has a responsibility to support pupils with medical needs. The school follows the Department for Education's guidance on managing medicines in schools and early year's settings:-

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/803956/supporting-pupils-at-school-with-medical-conditions.pdf

Responsible Person

The Headteacher is responsible for ensuring that the arrangements below are effectively implemented and maintained.

Medicine in School

Medicines will only be administered at school when it would be detrimental to a pupil's health not to do so. The school will store and dispense medication to pupils as long as:-

- It is prescription medication which has been prescribed by a medical practitioner with written instructions for its use; or
- Written parental consent has been given.

Medication brought into school must be clearly labelled with the pupil's name, dosage, method of administration and be in-date.

Medication will be available to identified pupils at all times of the school day.

Self-Management of Medication

The age at which children are ready to be responsible for their own medication varies. Children in school should be encouraged to participate in decisions about their medication.

In certain circumstances the school will allow pupils to manage their own medication, e.g. inhalers for asthma. In each case this will be discussed with the parent/carer and appropriate health professionals. An evaluation of the risk to the pupil and others through inappropriate use of the medication, loss of the medication or failure to take the medication will be undertaken.

The school keeps a register of pupils who have been diagnosed with asthma or prescribed a reliever inhaler.

Storage of Medicine

- Medicines will be securely stored in secure cabinet in the staff room, or in a sealed box in the fridge if needed
- Any medicine given out or administered must be recorded in the Medicines Log
- Medicines can only be given out by first aid trained staff

Facilities for Medical Procedures

A room has been provided for medications and medical treatments to be administered-staff room

Training

The Headteacher will ensure that sufficient staff are suitably trained in the administration of medication and support of pupils with medical needs.

Sharing of Information

The responsible person will ensure that relevant staff are made aware of any pupil's medical condition. This information will include, where appropriate:-

- Medical condition
- Side effects of medication
- Signs and symptoms
- Modifications and allowances
- Emergency actions

Individual Healthcare Plans

The responsible person will work with (or identify an appropriate member of staff to work with) healthcare professionals and parent/carers to establish an effective healthcare plan, where appropriate.

Healthcare plans will be reviewed if there is reason to suspect that the plan is no longer appropriate and at least annually. A healthcare plan review can be initiated by the school, healthcare professional or the parents/carers.

Risk Assessment

In addition to the healthcare plan the school will carry out individual risk assessments for any pupil where the pupil's medical needs introduce new risks to an activity or increase existing risks. This will include (but may not be limited to) individual risk assessments for off-site activities, sporting activities and practical lessons.

Risk assessment for off-site activities, in particular, will include consideration of:-

- Access to medication;
- Appropriate storage of medication;
- Staff training in administration of medication;
- Emergency procedures.

Unacceptable practice

To prevent unacceptable practice the responsible person will ensure that:

- Pupils have access to their medication at all times during the school day or during educational activities off-site;
- Healthcare plans reflect the needs of the pupil and take into account the views of parents/carers and advice of healthcare professionals;
- Every effort is made to ensure that pupils with medical needs are able to stay in school for normal school activities (including lunch) unless there is a specific reason detailed in their healthcare plan not to do so;
- If the pupil becomes ill, ensure that he/she is accompanied to the school medical room by an appropriate person;
- Pupils with medical needs are not penalised in their attendance record if their absences are related to their medical condition, hospital appointments, etc.;
- Toilet, food and drink breaks are provided where necessary in order to manage a pupil's medical condition;
- Arrangements for administering medication do not include the need for parent/carers to attend school;
- Every effort is made to ensure that pupils with medical needs are able to take part in every aspect of school life including off-site activities, sporting events and practical lessons.

Complaints

Parents/carers are encouraged to contact the Headteacher if they are concerned or dissatisfied in any way with the support provided by the school for a pupil with medical needs.

If concerns cannot be resolved in this manner, parents/carers can follow the school's complaint procedure.

4. ACCIDENTS/INCIDENTS

Reporting Officers

Staff are required to report all accidents/incidents to a reporting officer within a reasonable timescale.

Pupils are required to report all accidents/incidents to a member of staff.

The Reporting Officer will record incidents using the systems below.

Accident/Incident Reporting Systems

This school records all significant accidents and incidents using the Cornwall Council Online Accident Reporting System (Assessnet). A significant accident is:-

- Any incident resulting in an injury to a member of staff;
- Any incident resulting in an injury to a visiting member of the public;
- Any incident resulting in an injury to a contractor on the school site.

Any incident resulting in an injury to a pupil which was (or might be) due to

- The condition or layout of the premises or facilities;
- The condition of any equipment in use;
- The level (or lack) of supervision;
- The level or quality instruction or training provided;
- Any “Dangerous Occurrence” as listed in the schedule to the Reporting of Injuries Diseases and Dangerous Occurrences Regulations (RIDDOR);
- Any “Occupational Disease” as listed in RIDDOR.

Further guidance on what should be reported is available through the Online System or the School Messenger website.

Where the description of the accident/incident meets the criteria set out in RIDDOR a report will be sent to the Health and Safety Executive.

Reporting Timescales

	Reporting timescale
Pupils will report accidents/incidents to a member of staff	Straight away if possible and in any case on the same day as the incident
Staff will report accidents/incidents to a reporting officer	Straight away if possible and in any case on the same day as the incident
Reporting Officers will complete the online report	Usually within 48 hours and in any case within 7 days.

Accident/Incident Investigation

All incident reports will be reviewed by the Headteacher who will decide if an internal investigation is necessary. Investigation reports will be entered onto Assessnet. Significant incidents, as determined by the Headteacher, will be reported to the Governors.

All reports submitted via Assessnet are reviewed by the Health Safety and Wellbeing Services Team of Cornwall Council.

If deemed necessary the Health Safety and Wellbeing Services Team will carry out an independent investigation of the accident/incident.

5. Training

Identification of Training Needs

The school will carry out an evaluation of the health and safety training needs of staff.

A prioritised plan for delivery of training will be put in place to where the evaluation identifies a need.

The Headteacher is responsible for carrying out the evaluation of training needs and presenting recommendations to the Governing Board.

Staff Responsibilities

Staff must attend health and safety training provided by the school when offered.

Risk Assessment

The School will seek to identify all activities and situations where there is a likelihood of significant risk. Significant risks will be assessed and controls will be introduced to remove or reduce those risks.

Risk Assessment Process

The school will carry out risk assessments for relevant events, situations or activities.

The Headteacher is responsible for managing the risk assessment process and producing relevant reports for the Governors.

Copies of risk assessments are available from the school office.

Staff Responsibilities

All staff are required to support the risk assessment process.

Staff identified with responsibility for activities are required to carry out or lead the risk assessment process for those activities.

Safe Working Procedures

Where appropriate risk assessments will be used to develop safe working procedures. These safe working procedures will form the basis of the school's normal operating procedures.

7. FIRE

Fire Officer

The person responsible for organising the school's fire precautions is the Headteacher.

The Deputy Headteacher will deputise when the Headteacher is not present.

The Fire Officer is responsible for:-

- Arranging a fire evacuation drill at the beginning of the academic year and at least once every half term;
- Recording the significant results of the fire evacuation drills;
- Ensuring that the Fire Log is kept up-to-date (arranging from alarm tests every week, emergency lighting every month, fire extinguisher checks, etc.);
- Ensuring that a fire risk assessment is carried out and kept up-to-date;
- Reporting the Governors on issues of significance;
- Procedures are also in place for evacuation in case of flood or terrorist threat.

All Staff

All staff are responsible for ensuring that pupils and visitors evacuate in an orderly and timely fashion in the event of the alarm sounding.

Staff are also responsible for ensuring that they:-

- Do not store combustible materials in escape routes or against sources of combustion;
- Do not leave fire-doors wedged open;
- Do not misuse any equipment provided for fire safety;
- Report any defect in equipment provided for fire safety;
- Report any fire hazard.

Fire Wardens

The school has identified the following people as Fire Wardens for areas of the school: Jeanette Crawford.

The Fire Warden has received training in fire prevention, the principals of fire safety, safe use of firefighting equipment and effective evacuation procedures.

Periodically the Fire Warden will carry out inspections of their area of the school to identify fire hazards and any other fire safety or evacuation related issues. These inspections will be reported to the Fire Officer or senior member of staff for action.

In the event of a fire the Fire Warden will assist in the evacuation of the premises by:-

- Checking that their assigned areas have been evacuated(if it is safe to do so);
- Supervising and directing pupils and staff to areas of safety.

Fire Fighting Equipment

Firefighting equipment has been positioned at appropriate positions around the site. Firefighting equipment is regularly maintained and a maintenance log kept.

Evacuation and Registration Procedures

Please see separate evacuation procedures for Fire, Flood and Terrorist Threat

8 ELECTRICITY

School Owned Portable Appliances

The school will undertake to inspect and test all its portable electrical appliances by a competent person.

All test Certificates will be kept in school office for the duration of the life of the appliance.

Personal and Privately Owned Portable Appliances

Personal items of electrical equipment may only be bought into the school by prior agreement. Equipment must be presented to the Headteacher for checking prior to use. All personal items of electrical equipment must only be used in conjunction with a residual current device

Co-ordinator

The Headteacher is responsible for keeping an up-to-date inventory of all relevant electrical appliances and for ensuring that all equipment is available for testing. The Headteacher is also responsible for ensuring that a fixed wiring inspection is carried out for the premises every 5 years.

9. THE CONTROL OF HAZARDOUS SUBSTANCES

Hazard Assessment

All substances which may be considered hazardous to health under the Control of Substances Hazardous to Health (COSHH) Regulations have been assessed using Cornwall Council's COSHH Assessment Process.

The exception to this is for substances and preparations used in Science – these substances and preparations are used in accordance with the Hazcards provided by the Consortium of Local Education Authorities for the Provision of Science Services (CLEAPSS).

A central copy of COSHH assessments is kept in the office.

Staff Responsibilities

Staff shall not use any hazardous substance without first having read the COSHH Assessment (or Hazcard in Science).

Staff shall inform the COSHH Coordinator of any new hazardous substance purchased in order that an assessment can be made prior to use.

COSHH Coordinator

The administrator is responsible for ensuring that, before any new substance/chemical is used, a COSHH assessment has been obtained.

The Coordinator is responsible for ensuring that COSHH assessments are seen and understood by those staff who are exposed to the substance/preparation.

The Coordinator is also responsible for ensuring that any updated COSHH assessments received are seen and understood by those who are exposed to the substance/preparation and that the COSHH file is kept up-to-date.

The Coordinator is responsible for ensuring that COSHH assessments are also obtained from contractors on site (both regular contracts such as cleaners and caterers and from builders, decorators, flooring specialists, etc.) where persons may be affected by their use of site or the storage of such substances/preparations may need to be controlled.

In addition, any hazardous substances or preparations being used by visiting artists, crafters, etc. must have appropriate COSHH assessments before being used in the school.

10. DISPLAY SCREEN EQUIPMENT

Workstation Assessment

The Headteacher is responsible for overseeing the assessment of all display screen equipment (DSE) used by people at work (i.e. excluding pupil workstations) to ensure that it is suitable for the task and complies with legislation and the relevant British Standards.

Equipment

Appropriate DSE equipment will be provided as identified by workstation assessments.

Eye Tests for Display Screen Equipment Users

All school staff who are defined as display screen equipment (DSE) users are entitled to a free eye test and special glasses for use with DSE.

DSE users are defined as:-

- Staff who use display screen equipment as a significant part of their normal work; and
- Use DSE for continuous or near continuous spells of an hour or more at a time; and
- Use it in this way more or less daily; and
- Have to transfer information quickly to or from the display screen equipment; and
- A requirement to apply high levels of attention and concentration; or are highly dependent on DSE or have little or no alternative means of completing the work/task.

(Agency staff and other people at work in the school should contact their own employer for details of arrangements that apply to them).

11. WORK EQUIPMENT

The Headteacher is responsible for overseeing the purchase of all work equipment.

All work equipment must be purchased from a reputable supplier for the type of equipment that is required. Before purchase consideration must be given to:-

- The installation requirements;
- The suitability for purpose;
- The positioning and/or the storage of the equipment;
- Maintenance requirements (contracts and repairs);

- Training and use of the equipment.

Staff must not use new items of work equipment unless appropriate training has been given.

12. MANAGEMENT OF CONTRACTORS

The Headteacher is responsible for overseeing the management of all contractors on site.

Selection of Contractors

The school will only select contractors to carry out work who have demonstrated:-

- Competence to carry out the work required (by way of training, knowledge and experience);
- Assessment of the risks associated with the work;
- A safe scheme of work;
- Appropriate management of the work;
- Appropriate vetting procedures for their staffs where appropriate;
- Appropriate employers and public insurance.

Management of Contractors

Supervision of contractors will, to an extent, depend on the type of work being carried out:-

- New contractors or contractors visiting the site on a one-off basis will be directly supervised by a member of school staff;
- Term contractors or regular contractors to the site will only be allowed unsupervised access following appropriate checks and assurances from the employer.

All contractors will be required to carry visible identification.

Direct supervision will not be necessary where the area of work is physically separate from the school (for example: where there is construction on site).

Construction Works

For all construction works (other than minor maintenance works) the area under construction will be physically separated from the rest of the school and will be out-of-bounds to all non-construction workers except for the purposes of contract management.

13 PERSONAL PROTECTIVE EQUIPMENT

School Responsibilities

Personal protective equipment (PPE) will be supplied to control hazards only as a last resort – i.e. where the hazard cannot be removed or reduced to an acceptable level of risk by other means.

Where provided the school has a duty to ensure that PPE is used effectively. Managers will be expected to monitor the use of PPE and enforce its use where necessary.

Assessment of Need

The need for PPE will be determined during the Risk or COSHH Assessment process. Where identified as necessary PPE will be provided without cost to staff or pupils.

Purchase and Storage of PPE

The Headteacher will be responsible for the purchase of PPE ensuring that it is of the correct type, is suitable for the purpose and of the correct size to ensure that the fit is comfortable for the wearer and takes account of any health or medical conditions.

In addition the Headteacher will ensure that suitable arrangements are in place for the storage, cleaning and replacement of PPE.

Staff and Pupil Responsibilities

When issued with PPE, staff and pupils are required to wear it correctly.

Staff must take all reasonable precautions to ensure that PPE is stored and maintained properly.

14 WORKING ALONE

It is recognised that, from time to time, it may be necessary for school staff to work in situations or locations which are remote from other members of staff. This will include staff working in the evenings, weekends or during the holidays.

In such circumstances the school will assess the risk to these individuals and will introduce suitable controls to ensure that all risks are minimised. A copy of the procedures introduced to control these risks will be kept in the office

Any staff wishing to work outside normal school hours must have prior agreement/permission from the Headteacher.

School Security

The Headteacher is the appointed person who is responsible for the security of the site at the end of the day by ensuring that doors, windows, skylight etc. are secured.

KernowFM are responsible for carrying out checks of the premises during holiday periods.

School Staff/Governors Responding to Call-Outs

A list of key holders is held centrally.

Staff nominated as out-of-hours key holders are sometimes required to attend site following the activation of the alarm. When they are called out they will not know what situation they will find and consequently systems need to be established which reduce the potential for them to be harmed.

It is considered that it is foreseeable that when attending a call out there is a potential for injury due to assault (which is rare) or as the consequence of an accident.

The school will assess the risks to these individuals and introduce suitable control measures to ensure that all risks are minimised.

Call Out Arrangements

The school will introduce call out arrangements that will reduce the possibility of injury to staff and which ensure that if an incident occurs support will be provided.

15 VIOLENCE

Zero Tolerance

Violence is not tolerated in this school. Action and the appropriate sanctions will be taken against the perpetrator of any violence towards staff, pupils or visitors to this school.

Violence towards Staff

Violence towards staff from other members of staff, visitors or members of the public will be reported to the police.

Violence towards staff from pupils will be dealt with using the school's internal disciplinary procedures (which may include police involvement where appropriate).

Violence towards Visitors

Violence towards visitors will be reported to the police.

Violence towards Pupils

Violence between pupils will normally be dealt with using the school's internal disciplinary procedures (which may include police involvement where appropriate).

Violence towards pupils from staff, visitors or members of the public will be reported to the police.

Verbal abuse towards Staff

Verbal abuse is not tolerated in this school. Action and the appropriate sanctions will be taken against the perpetrator of any verbal abuse towards staff, pupils or visitors to this school.

Responsible Person

The Headteacher is responsible for ensuring that all:-

- Staff are aware of the policy and procedures for dealing with violent incidents;
- Staff have received instruction in procedures/techniques for avoiding violence at work;
- Staff are aware of the procedures for reporting violent incidents;
- Incidents of physical and verbal abuse are recorded using Assessnet.